

FIRST DIAMOND

PROBLEM

Who suffers the problem or has a need?



What is the problem or need?

Paste here the sticky note for the most relevant problem or need

How does this problem affect him/her?

ROOT CAUSES

Your sticky note here

Your sticky note here

Your sticky note here

Your sticky note here

Your sticky note here

Your sticky note here

Your sticky note here

Your sticky note here



**Influence in
- the problem**